Created by restaurateurs, for restaurateurs

Features you need to succeed

Simple to learn and use — Dinerware restaurant POS software helps streamline your business and enables you and your staff to focus on what is most important: your customers.

Create a seamless experience for your staff and customers.

Dinerware makes it easy to enter orders, split check and apply payments.

Dinerware helps you provide superior, professional customer experiences every time.

Quick and Intuitive Menu Building

Build and manage menus and access management functions from any terminal.

Fast Pay™

Sell an item in two touches and pay immediately.

Live System™ Technology

Access management functions from any terminal. Changes occur real-time without restarts. Several people can perform tasks at the same time.

List View™

Sort and pay multiple tickets to cash. Print delivery information and receipts. Assign tips to multiple checks.

Instant Access to Your Reports

Access real-time data from any workstation. Dinerware generates over 80 reports about job performance, payroll, voids, daily sales and more. Export data to applications such as Excel.

Create Multiple Revenue Centers

Organize sales by business area (e.g. bar, dining room, delivery). Define revenue centers by job, assigned section or both!

By creating revenue centers, you'll be able to generate more specific sales reports.

Unparalleled Security

Track transactions and assign security settings from any terminal at any time. Managers can grant or revoke permissions at any time from any terminal.

Delivery / Customer Database

Look up any customer with one touch and view a custom menu of favorite items! Order their favorite item with one touch.

Credit Card and Gift Card

Integrates with several credit and gift card service providers. Some fees may apply.

Standard Database

Modify the included database to suit your business needs. Store data from other programs in the same database.

Coursing

Enter appetizers, main courses, and desserts at the same time. Kitchen orders are organized by course, complete with seat positions.

Powerful Discount Rules

Happy hour made easy! Create comps, coupons and automatic happy hour discounts. Select which items may be discounted, when the discount is available, how the price is to be adjusted and whether the discount may be applied to the entire guest check.

Authorized Dealer

Contact your Dinerware Authorized Dealer today and see a live online demonstration, or to learn more about Dinerware restaurant POS.

Microsoft GOLD CERTIFIED *Partner*

POS created by and for restaurateurs

Feature sets designed for your business

Dinerware restaurant POS software helps streamline your business and enables you to focus on what is important: your customers.

Dinerware creates a seamless experience for you, your staff and customers.

Bartenders and wait staff rely on split checks, fast pay and other key Dinerware features.

Dinerware helps you provide superior, professional customer experiences every time.

Order Entry and Ticket Handling

Transfer tickets to other users
Change tables
Customize ticket names
Split checks
Share items
Apply payments to other users' tickets
Repeat previously ordered items
Hold (and release) menu items to the kitchen
Use on-screen keyboard to add special requests
Change price or quantity of an item
View ticket details with Ticket Status Display
Tickets are stored forever - ideal for tabs or catering

Communications

View countdown item portions remaining
Use manual override to order items as necessary
Communicate with your staff using internal messaging
Add a message of the day to the login screen

Payment

Integrated credit and gift cards
Customize guest check formatting and contents
Optional receipt printing (great for counter service)
Unlimited split payments on any ticket
Split tickets into an unlimited number of payments
Multiple cash drawers with balance-by-drawer
Use fast pay to close a ticket in two touches
Record checks and gift certificates with tips

Menu Setup

Add unlimited menu items
Add unlimited screen categories
Add unlimited choices (modifiers)
Place items into multiple screen categories
Create custom menus for certain jobs
Select whether choices are optional or required
Add one or multiple choices
Reuse choices in as many sets as you like
Generate additional remote prints using choices

Kitchen Printing

Print choices in red
Group similar items on kitchen prints
Route prints based on job
Sort tickets by seat position
Printers can be assigned multiple roles

Labor

Create unlimited jobs
Automatically calculate overtime pay
Edit timesheets from any terminal
Employees show red when close to overtime
Access complete employee database
View employees' personal information

Pricing

Item price and quantity generates dynamically
Hide taxes for over-the-bar transactions
Create taxation rules (surcharges, thresholds, GST taxes)
Change similarly-priced items in one step
Create happy hour or other promotional discounts
Restrict discounts by job
Suppress hidden discounts on customer prints
Restrict manual discount availability by item
Make discounts apply to tickets, items or both
Add unlimited void reasons with detailed tracking

Reporting

Access more than 70 built-in reports
Instantly access daily reports
Print on receipt printers, and preview on screen
Database stores all information permanently
Track audit trail of items sold
Create reports from all data with unlimited history
View reports on screen
Save reports as PDF, Excel, .csv, .rtf or other formats
See, access and use the underlying data

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