



Created by restaurateurs, for restaurateurs

Features you need to succeed

Simple to learn and use — Dinerware restaurant POS software helps streamline your business and enables you and your staff to focus on what is most important: your customers.



Create a seamless experience for your staff and customers.

Quick and Intuitive Menu Building

Build and manage menus and access management functions from any terminal.

Fast Pay™

Sell an item in two touches and pay immediately.

Live System™ Technology

Access management functions from any terminal. Changes occur real-time without restarts. Several people can perform tasks at the same time.

List View™

Sort and pay multiple tickets to cash. Print delivery information and receipts. Assign tips to multiple checks.

Instant Access to Your Reports

Access real-time data from any workstation. Dinerware generates over 80 reports about job performance, payroll, voids, daily sales and more. Export data to applications such as Excel.

Create Multiple Revenue Centers

Organize sales by business area (e.g. bar, dining room, delivery). Define revenue centers by job, assigned section or both!

By creating revenue centers, you'll be able to generate more specific sales reports.

Unparalleled Security

Track transactions and assign security settings from any terminal at any time. Managers can grant or revoke permissions at any time from any terminal.

Delivery / Customer Database

Look up any customer with one touch and view a custom menu of favorite items! Order their favorite item with one touch.

Credit Card and Gift Card

Integrates with several credit and gift card service providers. Some fees may apply.

Standard Database

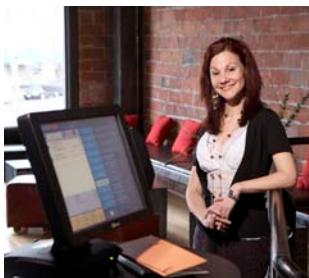
Modify the included database to suit your business needs. Store data from other programs in the same database.

Coursing

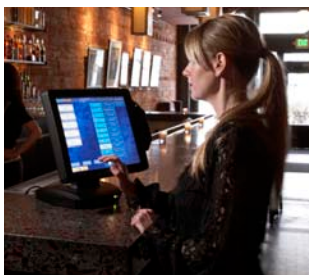
Enter appetizers, main courses, and desserts at the same time. Kitchen orders are organized by course, complete with seat positions.

Powerful Discount Rules

Happy hour made easy! Create comps, coupons and automatic happy hour discounts. Select which items may be discounted, when the discount is available, how the price is to be adjusted and whether the discount may be applied to the entire guest check.



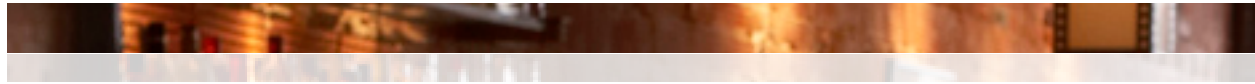
Dinerware makes it easy to enter orders, split check and apply payments.



Dinerware helps you provide superior, professional customer experiences every time.



Contact your Dinerware Authorized Dealer today and see a live online demonstration, or to learn more about Dinerware restaurant POS.



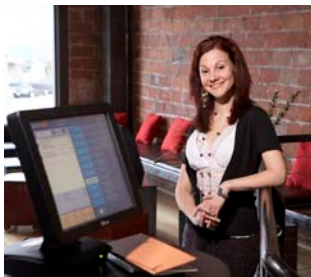
POS created by and for restaurateurs

Feature sets designed for your business

Dinerware restaurant POS software helps streamline your business and enables you to focus on what is important: your customers.



Dinerware creates a seamless experience for you, your staff and customers.



Bartenders and wait staff rely on split checks, fast pay and other key Dinerware features.



Dinerware helps you provide superior, professional customer experiences every time.

Order Entry and Ticket Handling

- Transfer tickets to other users
- Change tables
- Customize ticket names
- Split checks
- Share items
- Apply payments to other users' tickets
- Repeat previously ordered items
- Hold (and release) menu items to the kitchen
- Use on-screen keyboard to add special requests
- Change price or quantity of an item
- View ticket details with Ticket Status Display
- Tickets are stored forever - ideal for tabs or catering

Communications

- View countdown item portions remaining
- Use manual override to order items as necessary
- Communicate with your staff using internal messaging
- Add a message of the day to the login screen

Payment

- Integrated credit and gift cards
- Customize guest check formatting and contents
- Optional receipt printing (great for counter service)
- Unlimited split payments on any ticket
- Split tickets into an unlimited number of payments
- Multiple cash drawers with balance-by-drawer
- Use fast pay to close a ticket in two touches
- Record checks and gift certificates with tips

Menu Setup

- Add unlimited menu items
- Add unlimited screen categories
- Add unlimited choices (modifiers)
- Place items into multiple screen categories
- Create custom menus for certain jobs
- Select whether choices are optional or required
- Add one or multiple choices
- Reuse choices in as many sets as you like
- Generate additional remote prints using choices

Kitchen Printing

- Print choices in red
- Group similar items on kitchen prints
- Route prints based on job
- Sort tickets by seat position
- Printers can be assigned multiple roles

Labor

- Create unlimited jobs
- Automatically calculate overtime pay
- Edit timesheets from any terminal
- Employees show red when close to overtime
- Access complete employee database
- View employees' personal information

Pricing

- Item price and quantity generates dynamically
- Hide taxes for over-the-bar transactions
- Create taxation rules (surcharges, thresholds, GST taxes)
- Change similarly-priced items in one step
- Create happy hour or other promotional discounts
- Restrict discounts by job
- Suppress hidden discounts on customer prints
- Restrict manual discount availability by item
- Make discounts apply to tickets, items or both
- Add unlimited void reasons with detailed tracking

Reporting

- Access more than 70 built-in reports
- Instantly access daily reports
- Print on receipt printers, and preview on screen
- Database stores all information permanently
- Track audit trail of items sold
- Create reports from all data with unlimited history
- View reports on screen
- Save reports as PDF, Excel, .csv, .rtf or other formats
- See, access and use the underlying data



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